



Humane Society
FOR SOUTHWEST WASHINGTON

2023 Annual Report



A photograph of a man with a beard and mustache, wearing a blue shirt, smiling and petting a tabby cat. The cat is looking directly at the camera with green eyes. The background is slightly blurred, showing some greenery.

OUR MISSION

rescue • return • restore • rehome • reconnect
one animal at a time

OUR VISION

A community where everyone loves
and cares for animals

OUR VALUES

Compassion, Collaboration, Excellence,
Service, Integrity



Humane Society
FOR SOUTHWEST WASHINGTON

Letter from the President

Dear Friends,

Every day the Humane Society for Southwest Washington makes a significant difference for pets and people who need us. With pet adoptions, lost and found services, and lifesaving medical care, we will always be here for pets in our community. However, the scope of our work is broader than what happens within the walls of the shelter, and if we want to truly support pets in our community, we must also support the people who love them.

Today in Southwest Washington, families struggle to provide for their pets – many facing the agonizing decision to give up their beloved pet because they cannot afford care. For years, we have supported community pets providing free pet food, medical care, emergency shelter, and more. In recent years, these services cannot meet the needs of pets in our community.

In 2022, we launched Path Forward 2025, our strategic plan focused on expanding lifesaving pathways for animals and keeping people and pets together. By providing additional resources and expanding services to pets and families, we can support the growing need in our community and prevent more pets from entering the shelter. I'm proud to say we are making meaningful progress in both areas and are on track to offer more help and services in the coming year.

This January, we launched a new initiative to meet the urgent needs of even more pets: the Sandra Richardson Miller Mobile Veterinary Clinic. Bringing lifesaving care directly to pets throughout our community, the mobile clinic will expand our ability to reach the families and pets who need us most.

In 2023, HSSW served more than 10,000 pets – more than we have in our 120-year history. Thanks to your support and the hard work of our dedicated staff and volunteers, we are making a transformative impact on our community.

Thank you for joining us on this journey as we achieve our vision of a community where everyone loves and cares for pets. You truly make our work possible, and I am so grateful.



ANDREA BRUNO, *President*

ADOPTION CENTER & SHELTER

Thousands of animals come into HSSW each year. Some are strays, others are surrendered. A few come from other shelters in our region and beyond. All receive the care and support they need until they can be reunited with their families, or they move to the adoption floor, where they wait to find a new family. Our Adoptions and Animal Care staff and volunteers are committed to keeping the animals healthy and happy until they leave our care to return home – or find a new one.

In 2023, we decreased the length of time animals spend in the shelter by five percent, meaning they were back home or in a new home sooner.



A total of **6,011 animals** came into HSSW as owner surrenders, unclaimed strays, or on transports from overcrowded shelters including 1,777 kittens and 372 puppies

3,779 pets were adopted into loving homes

150 animals were rescued from cruelty, neglect or unsafe and overcrowded conditions

808 lost pets were reunited with their families

256 animals were transported from shelter partners, helping pets from overcrowded shelters find new homes

Thanks to financial support from Mars Corporation, we adopted **185 pets** over a single weekend – a new record!



Cora

When Cora arrived at HSSW she had been living outside. She was limping and in need of medical care. Our clinic team examined her and found an injury to her back left leg, likely an old fracture that hadn't healed properly. Repairing the damage wasn't possible and Cora would need to have her leg amputated.

After a few days to recover from surgery, Cora was eating well, playing, and sharing head butts with our team. She was ready to find a new home. It wasn't long before this sweet and playful tripod charmed a lucky family and Cora was adopted.

Today, Cora is far from the life of a stray with a broken leg. She is safe, loved, and living the happy life she deserves.

Little Bat

When Little Bat arrived at HSSW, it was obvious that he had been suffering. He was emaciated, covered in fleas, and had pressure sores on his legs. Weighing only 24 pounds, he was nearly half the weight he should be.

But Little Bat was far sweeter than could be expected of any animal in his condition. He was friendly and sociable as our team examined him. Little Bat began his long road to recovery. He received the highest quality care and was placed in a foster home until he was ready to be adopted.

Little Bat found a new home within days. He is loved and treated with dignity and compassion.



Walk With Me



For our staff and volunteers, each day is filled with opportunities to make a lifesaving impact for pets. Thanks to their dedication, we can be here for the pets and people of Southwest Washington. Learn more at hssw.org/walkwithme.



VETERINARY CLINIC

Our veterinary team provides expert medical care for pets in the shelter. Our fully equipped clinic features diagnostic capacities including x-ray and sonogram, a surgical suite, dentistry table, and pharmacy.

In 2023, thanks to thoughtful planning and teamwork, our 17-person clinic team **expanded surgical capacity by 41 percent** for adoptable pets as well as owned cats through our low-cost Spay & Save program.

17,308 consults were performed by our medical team, including examinations, wellness care, medical and behavioral assessments, and more

5,443 surgical procedures were performed in our clinic, 5,215 of which were spay/neuter surgeries

Provided dental care for **76 senior pets**

Performed **231 surgeries for partner shelters**, helping more pets in neighboring communities



Sadie Mae

When Sadie Mae was found abandoned, she was wearing a harness and unable to bear weight on her right front leg. It was unclear what conditions led to her abandonment, but it was clear that Sadie Mae needed immediate care.

X-rays revealed a small fracture in her leg. Despite weeks of splinting and treatment, her injury had not healed correctly and Sadie Mae's leg had to be amputated. Fortunately, this young border collie mix adapted quickly to life on three legs.

Sadie Mae found her new home after weeks in our care. She was given the support and space she needed to acclimate and quickly settled in to her new life. Today, she is a constant and loving companion to her family.

VOLUNTEER PROGRAM

We can't do any of this without our volunteers. Our talented volunteers support every aspect of HSSW from laundry to finance to fundraising to caring for the animals. At HSSW, volunteers are true partners in our work.

Our volunteers aren't just here for the animals, they're here for each other, too. In 2023, **35 volunteer mentors** provided essential training and support to new volunteers, helping expand our capacity and increase the impact of our lifesaving work.

1,028 volunteers supported our work in 2023

352 new volunteers joined our team

Volunteers contributed **161,400 hours** in support of our lifesaving work, an equivalent of more than **\$5 million** in labor costs

Laundry volunteers washed more than **278,000 pounds** of blankets and towels

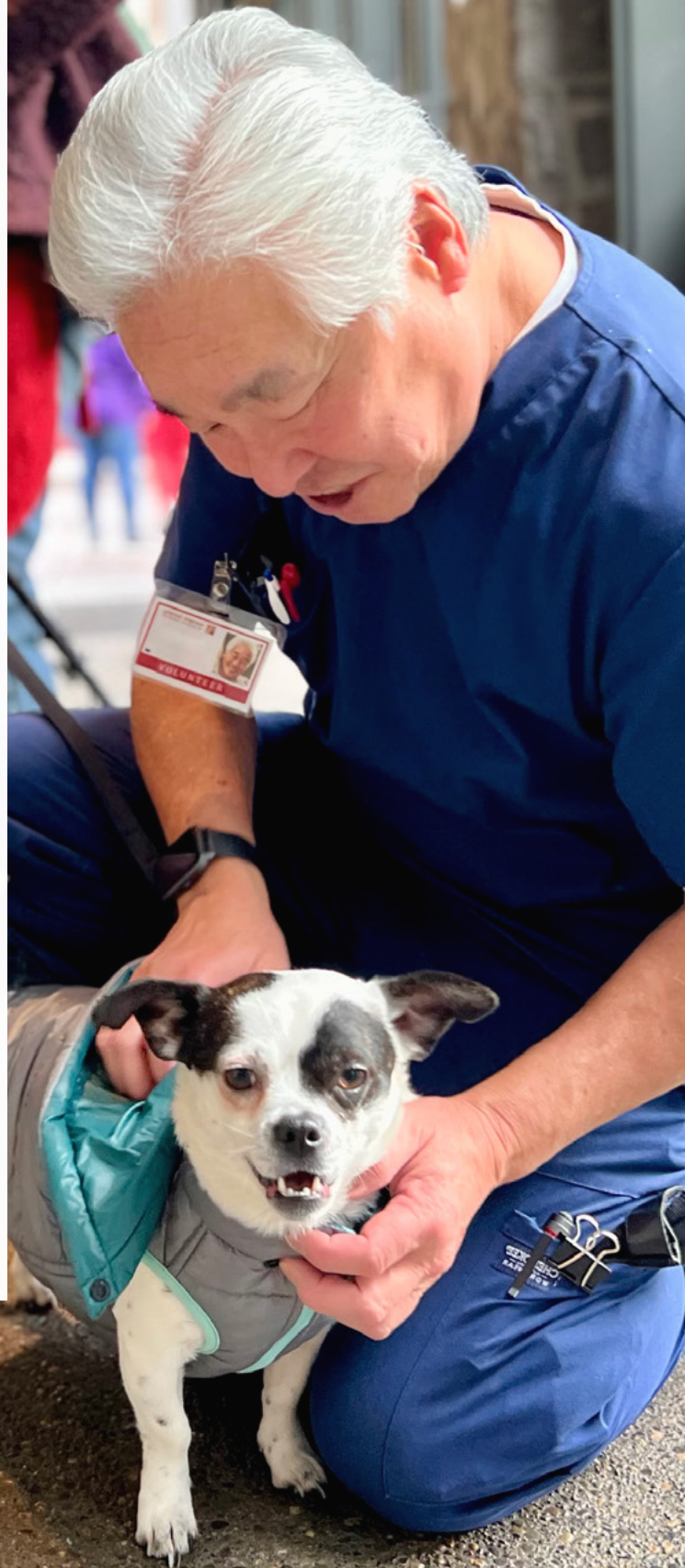
Dog volunteers provided nearly **21,000 hours** of dog walks and canine enrichment

Cattery volunteers spent more than **9,000 hours** cleaning kennels and providing enrichment for adoptable cats

More than **3,100 hours** were provided by clinic volunteers, assisting with surgery and medical care

Foster volunteers cared for more than **1,274 pets** in their homes

At our ReTails Thrift Store, more than **106 volunteers** provided support in every department



COMMUNITY SOLUTIONS

As a cornerstone of our mission, HSSW provides essential support to pets and people through Community Solutions. These vital programs include free pet food, low-cost spay/neuter, wellness clinics, and so much more to families facing economic challenges – all with the goal of keeping pets with the families they love. And by keeping pets at home, we can help keep pets out of the shelter and prioritize space for animals who need us.

Spay/neuter is a crucial tool in the management of the pet population. For years, HSSW has provided low-cost or free spay/neuter surgeries for owned cats through our Spay & Save program. In 2023, our Clinic and Community Solutions teams worked together to reimagine our surgery process, increasing our program capacity by **1,000 percent**.

Wellness Clinics provided essential care to **172 pets** of our houseless and low-income neighbors

1,804 owned cats were spayed or neutered through Spay & Save

58 pets received temporary shelter thanks to our Safe Haven program

More than **60,000 pounds** of free pet food was distributed to families in 2023, providing **210,000 meals** to hungry pets in our community

Our HELP fund provided financial aid to support **122 pets** whose owners could not afford care



Susan and Spartacus

When we met Susan, she was living in her car with her cat Spartacus. The car windows didn't go up, and the seats didn't go all the way back. For Susan, Spartacus was a lifeline. Susan had lost everything, but Spartacus was the one thing that couldn't be taken away from her.

When Spartacus got sick, we were there to help. Spartacus received lifesaving medical care from a community vet through our HELP fund. Happily, Spartacus made a complete recovery and was soon back to her loving, affectionate self.

Our team connected Susan with a transitional housing program and she and Spartacus now have a safe and secure place to call home. Not only that, Susan is giving back to the community through her own volunteer work. Learn more at hssw.org/spartacus.





The Sandra Richardson Miller Mobile Veterinary Clinic

The Sandra Richardson Miller Mobile Veterinary Clinic recently hit the road for the first time as part of the Project Homeless Connect event at St. Joseph's Catholic Church, providing wellness care for 63 pets. And this is just the beginning. Fully equipped with kennels, exam space, and two surgical tables, the Mobile Clinic will provide wellness services for the pets of income qualified families and expand the capacity of our Spay & Save program.





RETAILS THRIFT STORE

Named Best Thrift Store in Best of Clark County seven years running, ReTails is 30,000 square feet of treasure hunting. ReTails features thrift store staples like clothing and home goods, in addition to more unique finds like vintage and collector's items, furniture, and much more. Every purchase and donation at ReTails supports pets in our community.

24 staff and **106 volunteers** processed, sorted, and sold **715,945 donated items**

The annual ReTails Holiday Store sold more than **80 pallets of holiday items** including decorations, vintage items, and even fully lit Christmas trees

Annual sales at ReTails provided **\$1,683,714** in critical funding for the animals

We donated **Welcome Home Kits** consisting of kitchen items, linens, cookware, cleaning supplies, and more to families entering transitional housing



Cats at ReTails

In 2023, adoptable cats returned to ReTails Thrift Store. Thanks to a generous donation from Susan Immer and Larry Juday, unused dressing rooms were remodeled into cat colonies with space for up to nine adoptable cats. And within just a few weeks of opening, ReTails helped 13 cats find loving homes in our community.

The colonies feature shelves for climbing, glass doors, and modular cat furniture for nap time and playtime. These colonies not only expand our capacity to care for adoptable cats, they're an important (and adorable!) reminder of the impact of ReTails on our lifesaving work.

Financials*

More than 50 percent of our annual funding comes from donors like you. We rely on our community to help us deliver the critical programs that make Southwest Washington a safe and loving place for pets.

ASSETS

Cash and Investments	\$4,343,468
Accounts Receivable, Net	\$5,185,462
Contributions Receivable, Net	\$308,573
Fixed Assets, Net	\$6,876,051
Other Assets	\$4,449,821
Total Assets	\$21,163,374

LIABILITIES

Accounts Payable and Accrued	\$423,349
Liabilities	\$2,250,256
Deferred Revenues	\$8,480
Total Liabilities	\$2,682,085

NET ASSETS

Unrestricted Net Assets	\$14,275,345
Temporarily Restricted Net Assets	\$2,197,325
Permanently Restricted Net Assets	\$2,008,620
Total Net Assets	\$18,481,289

Total Liabilities and Net Assets **\$21,163,374**

Ways to support our work:

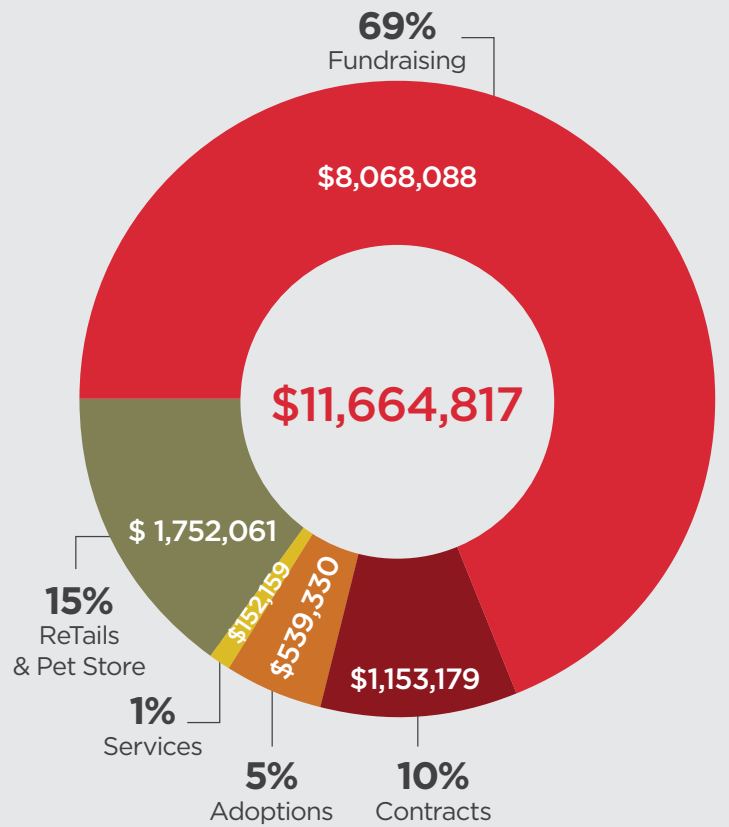
We are here for the animals every day, and your support makes it possible. There are many ways to give, including:

- Monthly giving
- Annual Giving
- Gifts of stock & QCD
- Planned gifts
- Vehicle donations
- Special events

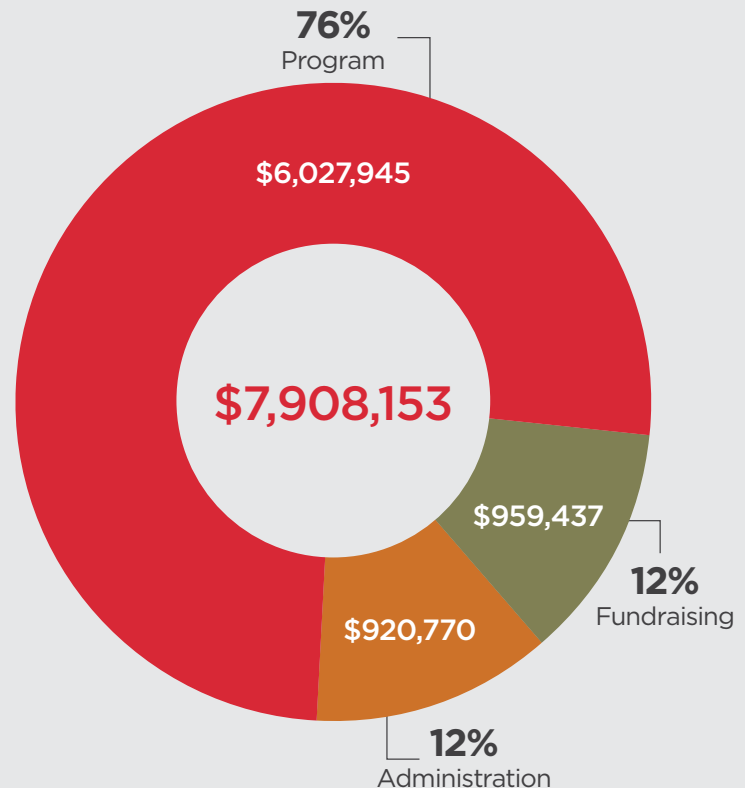
Learn more at hssw.org/donate or email development@southwesthumane.org



2023 REVENUE



2023 EXPENSES



*Unaudited financials



Board and Leadership

EXECUTIVE TEAM

Andrea Bruno
President

Megan Dennis
Vice President of Strategic Initiatives

Tim Gwynn
Vice President of Finance

Darby Knox
*Vice President of Development and
Community Engagement*

Russell McGraw
Vice President of Human Resources

Jenn Rylander
Vice President of Operations

Margaret Wixson DVM
Vice President of Veterinary Services

BOARD OF DIRECTORS

Matt Ableidinger
Chair

Kelly Walsh
Vice Chair

Sheryl Bateman
Treasurer

Eric Olmsted
Secretary

Naomi Camargo

Jann Davis

Jason Fish

Kara Fox-LaRose

George Francisco

Scott Higgins

Jason Hudson

Tom Leaptrott

Vincent Marrella

Rowena Lusby-Caplice

Donna Mason

Chuck Michael

Patti Moller

Patricia Nierenberg

Kyle Sciuchetti

James Sikora



Humane Society
FOR SOUTHWEST WASHINGTON