Dear Friends,

As I sift through the accomplishments and themes of the past year, I am struck by the sheer number of positive, heartwarming, and exciting stories there are to share; the progress we have made in supporting our staff and volunteers, the challenges we’ve navigated, and the opportunities that we have embraced to better serve the pets and people in our community. You see examples of these stories every month in our Wag newsletter, on our website and social media, at our events, and even in the news.

One such story features a very fortunate dog, Loki Lucky LeRoy Bauer, and his amazing family Stew, Tricia, and Bobby Bauer. It also put HSSW in the national spotlight. You may already know the story: Stew, a combat veteran and his family were looking for a dog that would fill a niche in their family and ease Stew’s PTSD. Enter, Loki, a long-term shelter dog who had arrived at HSSW as a neglect case with behavior challenges. It was love at first sight. (We featured their story at our Unleash Your Heart Gala, and you can access it with the QR code on page seven). Subsequently, we submitted Stew and Loki’s video to Petco Love Stories, a national competition that recognizes excellence in animal welfare. We were delighted, and grateful, to receive a $25,000 award from Petco Love Stories in recognition of the excellence embodied in that story.

Excellence is one of our core values, along with compassion, collaboration, Service, Integrity and service. Each day these values serve as our North Star and guide our work to help create a community where everyone loves and cares for the animals. Please stay connected to us in 2023. There are so many great things to come.

Thank you from the bottom of my heart for being an integral part of this important work for people and pets in Southwest Washington.

With gratitude,

ANDREA BRUNO, President
Adoptions are just part of our lifesaving work.

In 2022, you made it possible for us to support animals through historic and high-profile rescues, expand our capacity to support dogs with special behavior needs, and provide lifesaving medical care to vulnerable pets.

**ANIMALS IN OUR CARE**
6,439 animals received care at HSSW

**SHELTER**
194 pets found refuge from abuse and neglect
More than 757 lost pets were reunited with their families

**ADOPTION PROGRAM**
4,002 animals found new, loving homes

**TRANSPORT PROGRAM**
354 animals were transported from areas of high need
15 beagles found new homes in our community; saved from a future as laboratory test subjects

**BEHAVIOR PROGRAM**
We added two full-time behavior technician positions and 5,000 sq ft of outdoor enrichment and play space

**MEDICAL CARE**
5,689 surgical procedures were performed in our clinic
5,461 spay/neuter procedures, increased spay/neuter capacity by 27 percent

**FOSTER PROGRAM**
HSSW foster volunteers provided support and care to more than 1,260 pets in their homes

**ARTHUR & JOEY: A CAT FINDS HIS CALLING**
Arthur arrived at HSSW as a stray cat. He was angry and fearful and any attempt by our staff and volunteers to socialize with him was met with scratching and biting. While he wasn’t suitable for most home environments, Arthur found a loving home as a working cat. But Arthur soon found his true purpose in his new home: emotional support for Joey, who was diagnosed with cancer.

Follow the QR code to learn more about Arthur and Joey.
STORY: Transport Dogs

LOKI & STEW: A SPECIAL BOND FOR A ROWDY DOG AND US VETERAN

When Loki arrived at HSSW, he was clearly the victim of neglect. His harness had been on for so long, the straps had become embedded in his skin. And his neglect extended beyond physical issues. He was a rowdy, high-energy dog who had never learned basic manners. He would need the support of every team at HSSW to find his new home and family.

After more than a year with us, Loki found his perfect match with Stew, a military veteran in need of a companion.

Follow the QR code to learn more about Loki and Stew’s deep bond.

Volunteers

We can’t do it without our volunteers.

At HSSW, volunteers support every aspect of our lifesaving work. From dog walking and cat care to administrative support and helping families find their perfect new pet, volunteers are true partners in our work. We are so grateful that they are here every day for the people and pets of our community.

OUR VOLUNTEER TEAM

728 volunteers supported our work in 2022
304 new volunteers joined our team

VOLUNTEER IMPACT

Volunteers contributed 105,213 hours
Support from volunteers provided an equivalent of $3,151,129 in labor costs
At ReTails Thrift Store, more than 70 volunteers provided essential support in every department

VOLUNTEER TRAINING

We expanded training and mentorship programs to empower volunteers and enhance the standard of care for the animals
We serve as a job site for Partners in Careers (PIC) and Goodwill Senior Community Service Employment Program (SCSEP) at both HSSW and ReTails

Community Solutions

We’re here for our community.

As the needs of people and pets in our community change and evolve, we are responding with services that reach beyond the walls of the shelter. Our investment in community pets keeps families together.

MEDICAL CARE

Through four Wellness Clinics, we provided essential veterinary care to 250 pets of our houseless neighbors
1,678 owned cats were spayed or neutered through our Spay & Save program, doubling the number of animals served in 2021

SUPPORTING BASIC NEEDS

More than 40,000 pounds of free pet food was distributed to families in our community
41 pets received temporary shelter thanks to our Safe Haven program
Our HELP fund provided more than $10,000 in financial support for pet owners unable to afford care

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ReTails Thrift Store

Clark County’s premiere thrift experience.

With more than 30,000 square feet of space, ReTails offers thrift store staples like clothing, home decor, kitchen supplies, furniture, and vintage treasures. ReTails is more than just a thrift store, every donation and every purchase you make provides critical funding for the animals in our care.

IN THE STORE
21 staff and 73 volunteers processed, sorted, and sold more than 650,000 items
Voted Best Thrift Store in Clark County seven years running
Donated Welcome Home Kits – including kitchen supplies, linens, cookware, utensils, and more – to clients of Vancouver Housing Authority entering transitional housing
ReTails annual holiday store, A Christmas Tail, sold more than 80 pallets of gently-used holiday items
Annual sales exceeded $1,598,400, providing critical funding for the animals

Financials

Lifesaving work, by the numbers.

With more than 50 percent of our annual funding coming directly from donors, we rely on you to help us provide critical programs and services to the people and pets in our region.

**ASSETS**
- Cash and Investments: $4,322,997
- Accounts Receivable, Net: $281,196
- Contributions Receivable, Net: $304,621
- Fixed Assets, Net: $6,912,928
- Other Assets: $2,402,248
- **Total Assets**: $14,223,990

**LIABILITIES**
- Accounts Payable and Accrued: $531,386
- Liabilities: $52,843
- Deferred Revenues: $2,095
- **Total Liabilities**: $586,324

**NET ASSETS**
- Unrestricted Net Assets: $9,475,564
- Temporarily Restricted Net Assets: $2,153,482
- Permanently Restricted Net Assets: $2,008,620
- **Total Net Assets**: $13,637,666
- **Total Liabilities and Net Assets**: $14,223,990

Ways to support our work:
We are here for the animals every day, and your support makes it possible. There are many ways to give, including:
- Monthly giving
- Giving Circle
- Gifts of stock & QCD
- Planned gifts
- Vehicle donations
- Special events

Learn more at hssw.org/donate
Questions? Email development@southwesthumane.org

*Unaudited financials
The mission of the Humane Society for Southwest Washington to rescue, return, restore, rehome, and reconnect one animal at a time goes beyond finding loving homes for animals. As the needs of people and pets in our community change and evolve, we are responding by adding services and programs that reach beyond the walls of the shelter. Here’s how we are prioritizing our work to achieve our vision of a community where everyone loves and cares for animals. This is our path forward.

Priority Initiatives

LIFESAVING PATHWAYS FOR ANIMALS
By expanding our programs and improving our facilities, we can better support the animals in our facility. And we will invest in our foster program to enhance and increase placement options for pets.

KEEPING PEOPLE AND PETS TOGETHER
We believe the best place for pets is with their families. We will expand our Community Solutions programs, invest in initiatives designed to keep pets at home where they belong, and build a Behavior & Education Center, Community Pet Clinic, and Resource Center.

THRIVING WORKFORCE
We are building pathways for rewarding careers, not just jobs. We are committed to a diverse, healthy, and engaged team of staff and volunteers who strive for excellence, treat one another with kindness, and provide quality and compassionate care to people and pets.

EXPANDING RESOURCES
We couldn’t do this work without the generous support of our community. With careful planning and thoughtful stewardship, we will complete a $28M comprehensive campaign, build our cash reserves, and ensure we can meet the needs of our community now and into the future.

LEVERAGING TECHNOLOGY
By taking advantage of all technology has to offer, we are optimizing the way we work. We will use data to make more informed decisions, provide better care for the animals, and deliver superior experience for our employees, volunteers, adopters, and donors.

Learn more at hsw.org/pathforward2025
Board and Leadership

EXECUTIVE TEAM
Andrea Bruno  
President
Megan Dennis  
Vice President of Shelter Operations
Tim Gwynn  
Vice President of Finance
Darby Knox  
Vice President of Development and  
Community Engagement
Russell McGraw  
Vice President of Human Resources
Jenn Rylander  
Director of Retail Operations
Margaret Wixson DVM  
Vice President of Veterinary Services

BOARD OF DIRECTORS
Matt Ableidinger  
Chair
Kelly Walsh  
Vice Chair
Sheryl Bateman  
Treasurer
Eric Olmsted  
Secretary
Naomi Camargo
Jann Davis
Jason Fish
Kara Fox-LaRose
George Francisco
Scott Higgins
Jason Hudson
Tom Leaptrott
Rowena Lusby-Caplice
Donna Mason
Chuck Michael
Patti Moller
Patricia Nierenberg
Kyle Sciuochetti
James Sikora