



2025 Annual Report



Humane Society
FOR SOUTHWEST WASHINGTON

OUR MISSION

rescue • return • restore • rehome • reconnect • one animal at a time

OUR VISION

A community where everyone loves and cares for animals

OUR VALUES

Compassion, Collaboration, Excellence, Service, Integrity



Humane Society
FOR SOUTHWEST WASHINGTON



Letter from the President

Dear Friends,

At HSSW, we believe pets make our community safer, happier, and healthier. Pets help us build connections with our neighbors, improve our physical health, lower our stress, and decrease loneliness. Our shared love of animals is the bond that connects us all, and by investing in solutions that support animals, everyone in our community benefits.

Last year, we brought our vision to life in new ways as we expanded our reach, connected more pets and families with our vital services, and delivered on our mission to rescue, return, restore, rehome, and reconnect one animal at a time.

In January, we began operating our Longview Campus. This second shelter location allows us to deliver a seamless network of services that encompasses our entire region and delivers the care pets need. During our first year of operation, the Longview Campus served 2,764 animals. You'll learn more about the impact of our investment in Cowlitz County in this report.

In September, we opened the Nierenberg Community Veterinary Clinic, realizing a dream years in the making. Every day at the clinic, our dedicated clinic team delivers low-cost, high-quality veterinary care like vaccines, spay/neuter, dentals, and preventative services, ensuring more pets get the care they deserve. The clinic is the cornerstone of our community medicine program, which served more than 5,800 animals last year.

This past year has been both challenging and deeply rewarding. Our rapid growth stretched our team in new ways, and I am proud of how our staff and volunteers rose to meet these moments. I am profoundly grateful to them and to the many generous donors and supporters like you who make this work possible. Your support fuels our mission and your partnership makes our lifesaving work possible.

I am so proud of all we accomplished together last year and stand ready to make an even greater impact for the pets and people in our community moving forward. With your continued support, I know we can reach our vision of a community where everyone loves and cares for animals.

With a grateful heart,



ANDREA BRUNO, *President*



Thank you for naming us Best of Clark County.

- Best Nonprofit
- Best Pet Adoption Service
- Best Thrift Store

Adoptions & Shelter


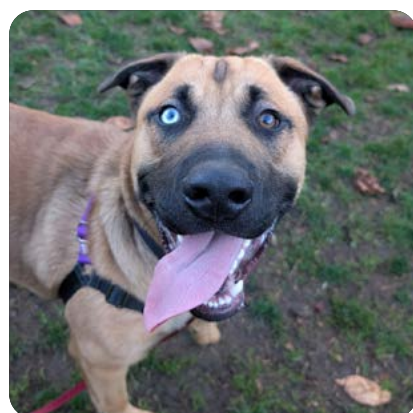
Every day at HSSW, we deliver lifesaving support for animals in need. We provide shelter for lost and stray animals, a safe refuge for victims of abuse and neglect, and a second chance for pets to find the loving homes they deserve.

We also impact animals outside of the shelter through our community solutions and community medicine programs to prevent animals from ever needing our shelters. Through all of these programs, **we impacted more than 16,000 animals in 2025** – an increase of more than 60% over 2024.

IN 2025...



5,744
pets were adopted



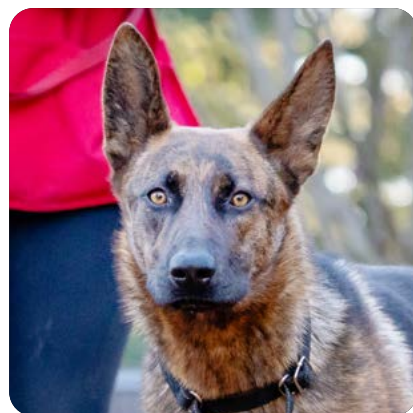
1,156
lost pets were reunited



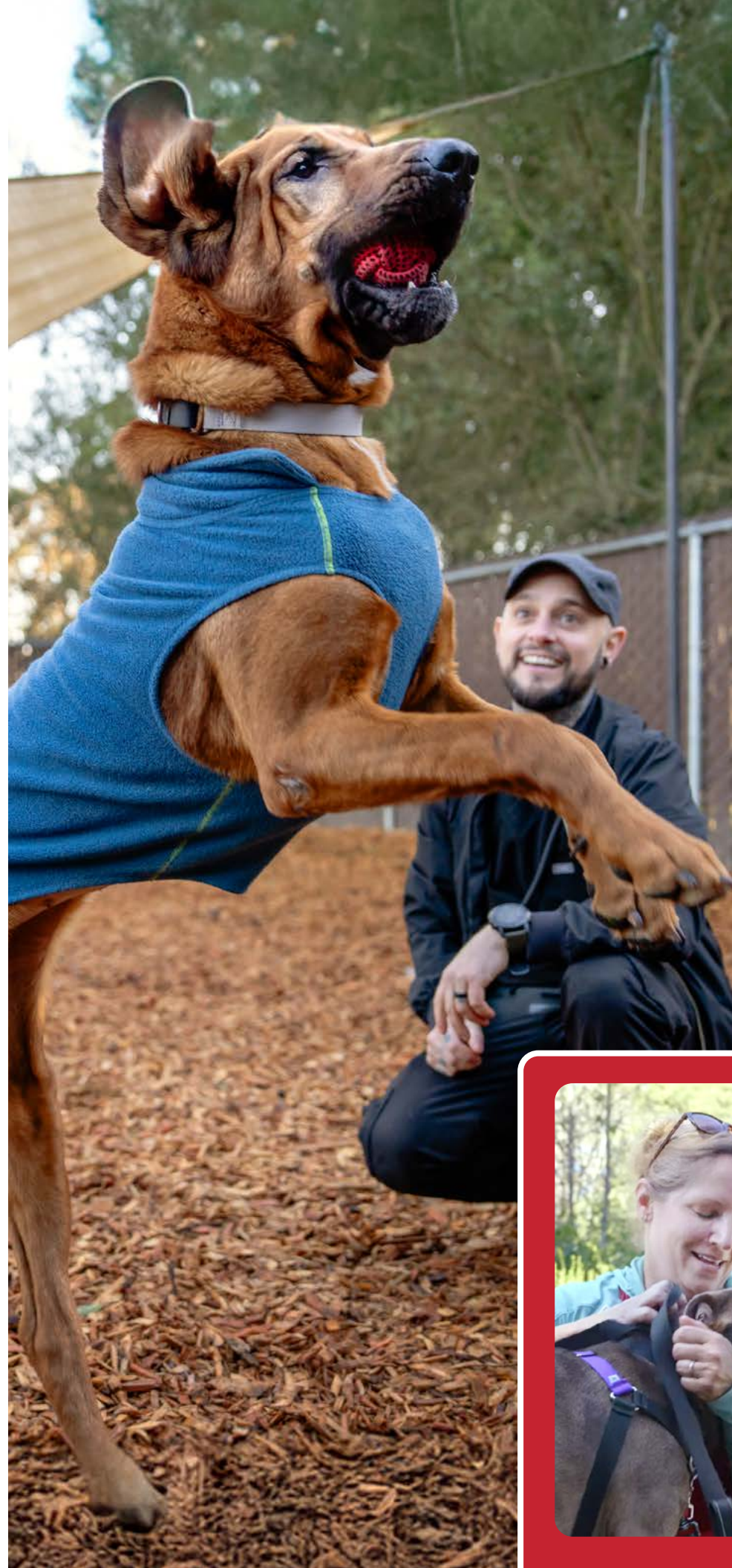
16,000
animals served in the shelters & community



8,944
animals came into our shelters



10.7 days
average length of stay



Fifty Cats in One Day

On a hot day in June, we received a call from our animal welfare partners that 50 cats were found living in an abandoned RV. Our team responded quickly, setting up makeshift housing in our Education Room and mobilizing staff and volunteers to provide the medical care, behavioral support, and TLC they needed.

To make room for the new arrivals, we waived adoption fees for adoptable cats and kittens. Thanks to our community, 101 cats and kittens were adopted in one weekend, and nearly 60 people signed up to become fosters.

Because of our hardworking team and our generous community, these cats found the care and support they needed, and over time, the loving homes they deserved.



I Just Want to Celebrate

Our staff and volunteers are at the core of our work. Thanks to them, every animal that comes to HSSW receives the specialized care and support they need. From playtime and dinnertime to walks and medical care – our team is here for the animals every day.

See our staff and volunteers in action in this video.



hssw.org/celebrate

Shelter Medicine

Every animal that walks through our doors deserves exceptional veterinary care, and our Shelter Medicine team makes that promise real. From routine wellness visits to complex, life-changing procedures, they bring deep expertise and genuine compassion to every case. Their commitment to clinical excellence means that no matter how a pet arrives, they leave with the best possible chance of a healthy, happy life.

In 2025, our shelter medicine teams increased our spay/neuter services by 43% and doubled the number of dental and specialty surgeries, ensuring more pets received the care they need.



5,634

spay/neuter procedures



148

dental procedures



301

specialty surgeries



19,828

consults & exams



706

partner surgeries



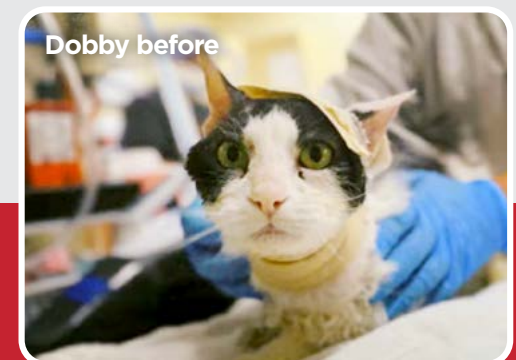
Lifesaving Care For Dobby



Dobby came to HSSW with a severe wound running from the top of his head, down the back of his neck, extending to his shoulders. He was dirty, infested with fleas, and needed help urgently.

Over many months, our Clinic and Feline teams supported Dobby on his journey to recovery. He received regular care until he found a new, loving home. And it turned out his perfect match was waiting at HSSW all that time - with a member of our cat team.

Dobby before



Learn more about Dobby's journey at hssw.org/dobby

Community Medicine

The Humane Society for Southwest Washington has a bold vision of a community where everyone loves and cares for animals. Our community medicine program brings that vision to life every day.

The Nierenberg Community Veterinary Clinic in Hazel Dell is the cornerstone of our community medicine program, serving 200+ pets every week. And through the Sandra Richardson Miller Mobile Veterinary Clinic and our new mini-mobile clinic, we are making care more accessible than ever. With a dedicated team of 20 staff, including 6 full-time veterinarians, we make an impact every day for pets.

The Community Veterinary Clinic opened in September of 2025. In just three months, the CVC team completed 2,311 surgeries/appointments.

Together with our mobile clinic teams, in 2025 the Community Medicine Team supported our community with:



5,830

unique animals served



946

wellness/sick visits



4,366

spay/neuter surgeries for cats & dogs



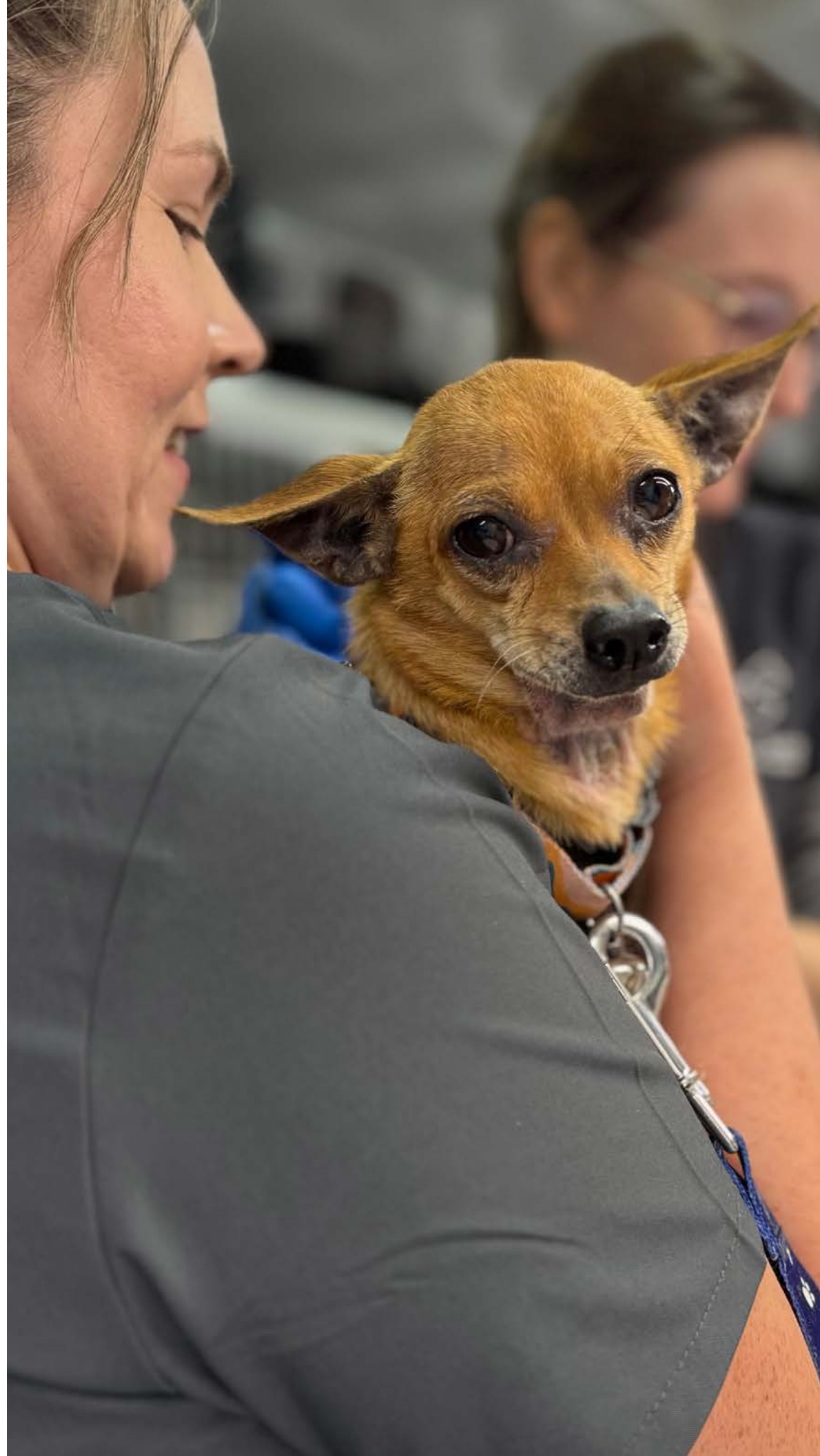
7,474

total vaccinations



1,964

microchips



Nierenberg Community Veterinary Clinic



The Nierenberg Community Veterinary Clinic (CVC) in the Hazel Dell neighborhood of Vancouver is dedicated to providing care for the pets of income-qualified families in our community. The opening of the CVC was the realization of a years-long campaign to deliver high-quality affordable care and keep pets at home with the family they love.

The clinic features four exam rooms, fully-functional surgical and treatment spaces, a dental suite, and space to support up to 70 animals at one time. The on-site radiology, laboratory, and pharmacy provide access to comprehensive treatment solutions that ensure pets have the best care possible.



Longview Campus

On January 1, 2025, HSSW began formal operations of our Longview Campus (formerly the Humane Society of Cowlitz County). This acquisition enabled us to expand our lifesaving work, reaching more pets and families, and making our region safer and more humane.

Our team rolled up their sleeves and began work on day one; cleaning, painting, building furniture, updating signage, and transporting animals to our Vancouver Campus where they could be cared for while we worked on facility improvements.

In just a few short weeks, we had converted a former administrative building into a fully functional veterinary clinic, updated housing in the feline wing, relocated the admissions department to better serve the community, added a pet store to the lobby, and updated the community room for education programs and gatherings of supporters and donors.

Within just one year, our team made a significant impact for animals in Cowlitz County, providing shelter, medical care, and a second chance for 2,764 animals.



310

lost pets reunited



1,075

underage kittens cared for



189

volunteers



722*

pets adopted in Longview

*Many more animals were transferred to the Vancouver Campus for adoption.

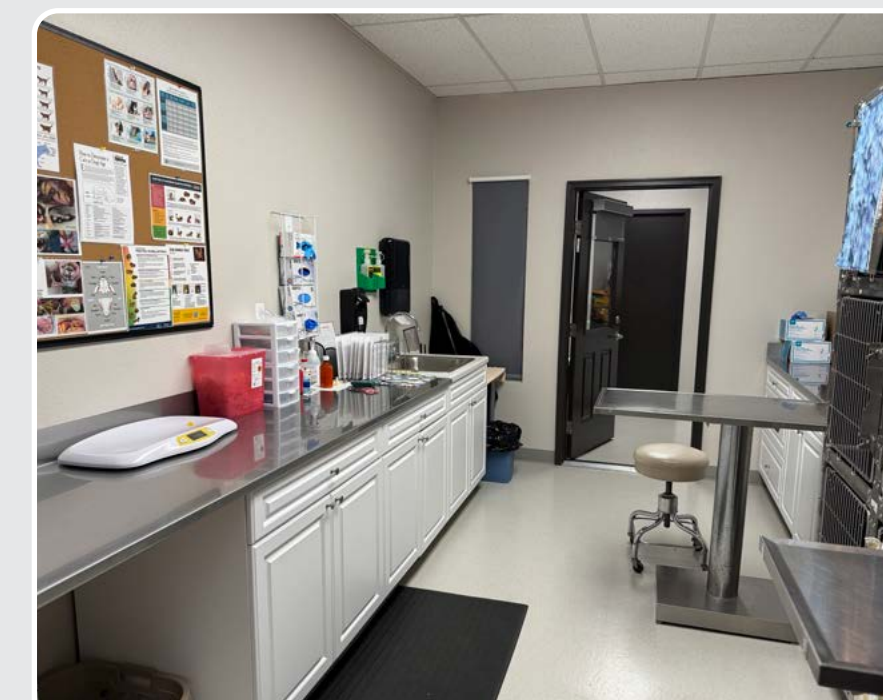


Shelter Upgrades



In the fall of 2025, we began a remodel of the East Wing of our Longview Campus, enhancing our stray cat spaces, creating dedicated quarantine spaces for sick cats, expanding cat exam spaces, refreshing the admissions lobby, and creating a dog-holding room with 24/7 access for our animal control partners in the community.

And we're not done yet. As we continue our work with pets in our community, we'll continue to deliver on programs and facility updates to enhance our lifesaving services for pets and the people they love.



Community Solutions

While animals are often the face of our work, the true heart of our work is people. Every day, our community solutions programs provide meaningful support that saves animal lives and helps families keep their pet at home where they belong. Through our CHOW free pet food program, free vaccine clinics for pets of our unhoused neighbors, temporary shelter, and behavior and training support, we keep pets out of the shelter and help families thrive together.

Just a little bit of food can make a big difference. For years, our CHOW program has offered free pet food to families in need. In 2025, we distributed 65,068 pounds of food - that's more than 227,738 meals for hungry pets.



777

animals cared for from our unhoused community



285

animals enrolled in behavior training classes



131

private behavior consultations



51

Safe Haven animals (temporary boarding)



Swigert Family Behavior & Training Center



The Swigert Family Behavior and Training Center, adjacent to our Community Veterinary Clinic, offers a range of classes to meet the needs of dogs of all ages, as well as post-adoption support and private training for dogs that need one-on-one help.

Under the direction of a certified professional dog trainer, the 1,000-square-foot space supports both pets and their families on their training journey. Just like people, animals have unique personalities, and our professional team of trainers is here to help with affordable classes and behavior support.



Learn more about HSSW dog training at hssw.org/training.

Volunteer Services

Every day at HSSW, volunteers bring their expertise, skills, and a whole lot of heart to our lifesaving work. From dog walks and cat care to event support, laundry, administrative tasks, and more – volunteers are with us. Last year, we were able to serve 16,000 animals because of our dedicated volunteers.

Thanks to our fosters, animals receive the lifesaving care that simply isn't possible within the shelter walls. Our kitten fosters give the most vulnerable animals the chance they need to survive and thrive. And for dogs who are struggling in the shelter environment, foster families offer the behavioral support and one-on-one attention that can make all the difference in finding them a loving new home.

When we say we can't do this work without volunteers, we mean it. Behind every adoption, every rescue, and every second chance is a volunteer who showed up and gave their all. Their dedication doesn't just support our mission – it is our mission in action.

Volunteers are engaged in every aspect of our work. You'll find them at our Vancouver and Longview Campuses, ReTails Thrift Store, Community Veterinary Clinic, Mobile Veterinary Clinics, and outreach events. In 2025, volunteers contributed an equivalent of \$4,966,182 in labor costs!



1,266

total number of volunteers



131,974

total volunteer hours



1,487

foster pets cared for by volunteers



Queen Elizabeth's Second Chance



When Queen Elizabeth arrived at HSSW, she was emaciated and struggling to care for a litter of puppies. She was anxious, fearful, and needed the TLC that's only possible in a foster home.

In foster, Queen Elizabeth had the space and support she needed to heal. As she opened her heart and learned to trust again, she found her perfect home where she could help mend a grieving heart.

Queen Elizabeth before



Learn more about Queen Elizabeth's journey at hssw.org/QueenElizabeth.

ReTails Thrift Store

For nine years running, ReTails Thrift Store has been named the Best Thrift Store in Clark County. What makes it so great? It could be the low prices or maybe it's the high-quality merchandise or perhaps it's our legendary Holiday Store. We think it's all three of those plus the special feeling of knowing that every purchase and every donation supports our lifesaving work with the animals.

ReTails is more than a thrift store; it's a community resource. Each year, ReTails donates thousands of items to support families through service agencies like Vancouver Housing Authority, Safe Stay Communities, Recovery Café, and more.



928,922
total items sold



\$2,207,405
total revenue



\$2.38
average item price



120 cars
daily donation traffic



Adoptable Cats & Kittens at Retails



ReTails supports our work with critical funding, but that's not the only way. On any given day at ReTails, shoppers can meet adoptable cats! In 2023, we converted underused fitting rooms into housing for adoptable cats and kittens, bringing our mission to life and finding more homes for cats and kittens in our community.

And best of all, it's working. **In 2025, 60 cats and kittens were adopted at ReTails.**

2025 By The Numbers

Shelter Operations

Animal intake.....	8,944
» Vancouver.....	6,180
» Longview.....	2,764
Live release rate.....	91.5%
» Vancouver.....	90%
» Longview.....	93%
Pets adopted.....	5,744
Average length of stay.....	10.7 days
Pets reunited with owners.....	1,156
Animals in foster.....	1,487
Total kittens cared for.....	2,818

Shelter Medicine

Spay / neuter.....	5,634
Partner surgeries.....	706
SNR / TNR.....	190
Consults / exams.....	19,828

Community Engagement

Total volunteers.....	1,266
Volunteer hours.....	131,974
Volunteer hours value.....	\$4.9M
Safe Haven (emergency boarding).....	51
Free pet meals provided.....	227,738
Behavior & Training Center animals served...	285
Private behavior consults.....	131

Community Medicine

Animals served.....	5,830
Wellness / sick visits.....	946
Individual appointments / surgeries.....	6,770
Total vaccines.....	7,474
Total microchips.....	1,964
Unhoused pets reached.....	777

ReTails Thrift Store

Total sales.....	\$2,207,405
Total items sold.....	928,922
Average item price.....	\$2.38
Donations daily.....	120 cars
Holiday sales.....	\$167,535



2025 Financials*

At HSSW, every donation makes an immediate and lasting impact for pets. More than 50% of our funding comes from generous donors in our community to help us provide the care and support that pets need. As a private nonprofit, HSSW operates independently of other shelters and animal welfare groups. Gifts directly support animals in need, right here in Southwest Washington, providing them with shelter, care, and the chance for a brighter future.

Assets

Cash and investments.....	\$15,584,504
Accounts receivable, net.....	\$423,020
Contributions receivable, net.....	\$217,264
Fixed assets, net.....	\$9,975,657
Other assets.....	\$2,540,178
Total assets.....	\$28,740,622

Liabilities

Accounts payable & accrued.....	\$725,417
Liabilities.....	\$2,631,524
Deferred revenues.....	\$81,852
Total liabilities.....	\$3,438,792

Net Assets

With donor restrictions.....	\$5,653,177
Without donor restrictions.....	\$17,098,532
Change in net assets.....	\$2,550,121
Total net assets.....	\$25,301,830

Total liabilities & net assets \$28,740,622

Ways to support our work:

We are here for the animals every day, and your support makes it possible. There are many ways to give, including:

- Monthly giving
- Annual giving
- Gifts of stock & QCD
- Planned gifts
- Vehicle donations
- Special events

Learn more at hssw.org/donate or email development@southwesthumane.org.

*Unaudited financials



Fundraising \$8,924,026.22 (58.99%)	Adoptions \$726,773.16 (4.80%)
Contracts \$2,249,547.50 (14.87%)	Services \$866,393.26 (5.73%)
ReTails & Pet Store \$2,361,530.35 (15.61%)	



Program \$8,709,251.70 (70.17%)	Fundraising \$1,410,020.90 (11.36%)
Administration \$2,292,918.03 (18.47%)	



Join us! Learn more at hssw.org/events

Walk/Run for the Animals

MAY 2 | DOWNTOWN VANCOUVER WATERFRONT

Winemakers Celebration

MAY 21 | THE COVE

Dog Days of Summer Virtual Silent Auction

JULY 24 - AUGUST 3 | EXCLUSIVELY ONLINE

Unleash Your Heart Gala & Auction

OCTOBER 3 | ILANI

Pet Photos with Santa

DECEMBER 5 & 6 | RETAILS THRIFT STORE

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Megan Dennis
Vice President of Strategic Initiatives

Darby Knox
*Vice President of Development
and Community Engagement*

Russell McGraw
Vice President of People and Culture

Justin Pepperling
Vice President of Veterinary Services

Jenn Rylander
Vice President of Operations

Cassandra Schoenwald
Vice President of Finance

Sam Ellingson
*Associate Vice President of
Communications and Marketing*

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Humane Society
FOR SOUTHWEST WASHINGTON

VANCOUVER CAMPUS | 1100 NE 192nd Avenue, Vancouver, WA 98684 | 360-693-4746

LONGVIEW CAMPUS | 909 Columbia Boulevard, Longview, WA 98632 | 360-577-0151

COMMUNITY VETERINARY CLINIC | 10501 NE Highway 99 Suite 31, Vancouver, WA 98686 | call/text: 360-984-6070

RETAILS THRIFT STORE | 5000 E 4th Plain Boulevard, Vancouver, WA 98661 | 360-984-6060

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